

Subject: Purging private messages does not clear the threshold to send new messages

Posted by [Gary](#) on Thu, 10 Aug 2023 18:18:09 GMT

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I purged my PM inbox/send folders to clear the 147% threshold for me to be able to send private messages. But after doing so I still cannot create a private message.

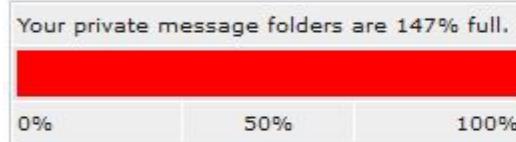
## File Attachments

1) [pm.JPG](#), downloaded 1068 times

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There are no messages in this folder.

2) [Pml.JPG](#), downloaded 1094 times

**No space left!**

Your private message folders exceed the allowed storage size of **300000 bytes**. They currently contain **440000 messages**.

**Remove some old messages to clear up space.**

Subject: Re: Purging private messages does not clear the threshold to send new messages

Posted by [Gary](#) on Thu, 10 Aug 2023 19:02:40 GMT

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Found that all deleted messages go to a trash folder, redundancy, gotta love it!

Once you empty the trash, you're good.

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Subject: Re: Purging private messages does not clear the threshold to send new messages

Posted by [Jenneke](#) on Thu, 10 Aug 2023 22:16:35 GMT

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Good old trustworthy trashcan.

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