

Subject: Purging private messages does not clear the threshold to send new messages

Posted by [Gary](#) on Thu, 10 Aug 2023 18:18:09 GMT

[View Forum Message](#) <> [Reply to Message](#)

I purged my PM inbox/send folders to clear the 147% threshold for me to be able to send private messages. But after doing so I still cannot create a private message.

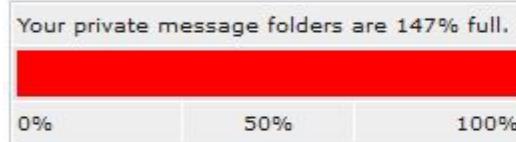
File Attachments

1) [pm.JPG](#), downloaded 1070 times

Private Messaging Blog Pages

[Notifications](#) [Account Settings](#) [Subscriptions](#) [Bookmarks](#) [Buddy List](#) [Ignore List](#) [Show Own Po](#)

[Private Messaging](#) » Browsing **Inbox** folder



Select [Subject](#)

There are no messages in this folder.

2) [Pml.JPG](#), downloaded 1096 times

No space left!

Your private message folders exceed the allowed storage size of **300000 bytes**. They currently contain **440000 messages**.

Remove some old messages to clear up space.